

## Privacy Statement

The Physicians and Staff at Thamesview Family Health Team are bound by law and ethics to safeguard your privacy and the confidentiality of your personal information.

We collect, use and disclose your personal health information to:

- treat and care for you;
- get payment for your treatment and care (from OHIP, WSIB, your private insurer or others);
- plan, administer and manage our internal operations;
- conduct risk management and quality improvement activities;
- teach;
- conduct research;
- compile statistics;
- comply with legal and regulatory requirements and
- fulfill other purposes permitted or required by law.

Your request for care implies consent for our collection, use and disclosure of your personal information for purposes related to your care as noted above. All other purposes would require your express consent.

We may share your health information with other healthcare providers to continue to care for you. This includes healthcare providers at other organizations who can view your information through shared electronic systems/databases to continue to care for you.

You have the right at any time to withhold or withdraw your consent to disclose personal health information. You will be required to sign the appropriate form which will be forwarded to the Privacy Officer.

You have the right to access your personal health records and ask us to make corrections to inaccurate or incomplete personal health information. You will be required to sign the appropriate form which will be forwarded to the Privacy Officer.

For a complete review of Thamesview Family Health Team Privacy Policy, or to raise a concern, please speak with:

Denise Waddick  
Phone: 519-354-0070 Ext 600  
Email: [denise.waddick@thamesviewfht.ca](mailto:denise.waddick@thamesviewfht.ca)

The information and Privacy Commissioner of Ontario is responsible for making sure that privacy law is followed. For more information about your privacy rights, or if you are not able to resolve a problem directly with our facility and wish to make a complaint, contact: Information and Privacy Commissioner of Ontario, 2 Bloor Street East, Suite 1400, Toronto, Ontario, M4W 1A8; Toll Free: 1-800-387-0073; [www.ipc.on.ca](http://www.ipc.on.ca)